



Maintaining systems and networks so that they can be used easily, as a matter of course and without errors occurring, is an important role of the Information System Department. From enterprise systems to production control, sales management, sales/ Field Engineers support, groupware (portal system/WF), and IT infrastructure (servers and networks), we play a vital part behind the scenes, and are singlehandedly responsible for the development and operation of the MIURA Group systems around the world. We always work on repairs and improvements to systems, and are preparing for a large-scale improvement of our enterprise systems in 2022. We are evaluating the deployment of package systems in order to simplify operational processes that have become more complex. There have been many requests for standardized quotation system, and this is scheduled to start from Japan. We are also participating actively in in-house projects in the systems domain in a professional capacity. In one such project is a work supporting system that utilizes wearable devices in the form of glasses, which play a role in operating a super maintenance company. This system sends instructions remotely to Field Engineers visiting sites from staff members in our offices, and is expected to aid in passing on maintenance skills and resolving on-site problems rapidly. We are evaluating its deployment. Looking to the future, we intend to adopt new technologies, and to develop systems that make the work of our on-site employees more rewarding, as we endeavor to become a super maintenance company.

INFORMATION SYSTEM DEPARTMENT

TO YOU

Supporting everyone's work with ICT.





