

MIURA CO., LTD.

Issued August 15, 2025

Regarding a System Failure Due to Unauthorized Access to MIURA's Network

MIURA CO., LTD. (Tokyo Head Office: Minato-ku, Tokyo; President and CEO: Tsuyoshi Yoneda) has confirmed an incident of unauthorized access by a third party to MIURA's network through one of our overseas group companies on August 14, 2025.

As a result of an internal investigation, we have found that a system failure has occurred due to this unauthorized access, and we are therefore unable to provide some of our services. We are currently still investigating the details and have requested an external specialist organization to conduct an investigation as well. We are also checking whether there have been any information leaks regarding personal information, customer information, and other important information.

Upon being made aware of this unauthorized access, we promptly reported the incident to the police and the Personal Information Protection Commission, and have taken measures, including controlling external access.

We sincerely apologize for the great inconvenience and concern caused to our customers and all those involved.

▼ Inquiries

Contact us via Inquiry Form.