

MIURA CO., LTD.

Issued August 26, 2025

Regarding a System Failure Due to Unauthorized Access to MIURA's Network
(Follow-up Report)

After the occurrence of an incident of third-party unauthorized access on August 14, 2025 (hereinafter referred to as "this incident"), MIURA CO., LTD. (Tokyo Head Office: Minato-ku, Tokyo; President and CEO: Tsuyoshi Yoneda) has been continuing to investigate the situation with the support of an external specialist organization and working on system recovery. The following is a report on the current situation.

Some of our services that were suspended have been restored on August 16, 2025, and are now once again available to customers.

The maximum amount of information that may potentially have been leaked as a result of this incident is as follows. No credit card information or bank account information was found to have been potentially leaked.

- Information related to export control
Information related to customers (company names, addresses, and phone numbers): 4,577 entries
Information related to transactions (names and addresses of contractors, and names and addresses of end users*¹): 161,383 entries
- Information related to product delivery
Information related to corporate customers (delivery recipient company names, addresses, and phone numbers): 20,112 entries
Information related to individual customers (delivery recipient names, addresses, and phone numbers): 5,537 entries
- Information related to employees of MIURA Group companies*²
Employee names, employee numbers, and internal phone numbers: Checking in progress

*¹ Including ship names and owner names for marine equipment transactions.

*² Refers to MIURA CO., LTD., MIURA MANUFACTURING CO., LTD., MIURA AQUATEC CO., LTD., MIURA KOUKI CO., LTD., MIURA ENVIRONMENTAL MANAGEMENT CO., LTD., MIURA JOB PARTNER CO., LTD., and MIURA SA CO., LTD.

In addition, our network for internal operations was mostly restored on August 21, 2025. We once again sincerely apologize for the great inconvenience and concern caused to our customers and all those involved. We will continue working on the complete restoration of our business operations, including our network for internal operations.

In view of the circumstances of this incident, we ask that you handle any unexpected correspondence or requests from third parties with extra caution. For those who may potentially have been affected by the occurrence of this incident, please contact us via the following inquiry point if you receive any suspicious correspondence or have any other concerns.

▼Inquiries

Contact us via [Inquiry Form](#).

August 15, 2025

Regarding a System Failure Due to Unauthorized Access to MIURA's Network

https://www.miuraz.co.jp/news/2025/08/news1851_en.pdf